

TERMS AND CONDITIONS

Welcome to the McNeil apartment, Flat 5, 17 Simpson Loan, Edinburgh, EH3 9BF, which is owned and managed by McNeil Trust Ltd. We hope you will enjoy your stay.

We extend a warm welcome to students of Christian Science. All guests must be willing to abide by the ethics and rules of Christian Science and respect the atmosphere of the apartment during their visit. Please ensure that you have filled in an application form for Rest and Study.

Here are our Terms and Conditions relating to your booking and stay. You must be 20 years or older to make a booking. Bookings are accepted on the basis that you agree with these terms.

Making a booking

When you have established that your requested dates are available, we ask you to complete our application form for Rest and Study.

We reserve the right to accept another booking covering your requested dates until your form has been received.

A booking will be completed once you have received notification from us that your application has been accepted. Please check the details immediately and let us know if you have any queries or changes to make.

We do not make any charges for booking or staying at the apartment.

Members of McNeil Trust will be given priority with bookings. If you would like to become a member, please see this link <https://www.mcneilhouse.org/application-for-membership/>

If you have mobility challenges, please consult the Manager before booking.

Cancellation

We reserve the right to cancel a booking if situations arise which make a stay impossible. Examples might include health and safety issues, events such as water contamination, interruptions to energy supplies, local emergencies, government-imposed restrictions, fire, flood or other events or circumstances beyond our reasonable control.

Please make sure that you have travel insurance as McNeil Trust Ltd will not be responsible for any additional costs such as travel costs.

Covid

If you experience Covid symptoms, and these have not been met metaphysically before travelling to the apartment, please comply with any legal requirements and guidance for testing where you live.

Currently (9th September 2024), there are no COVID-19 rules or restrictions in Scotland. The current guidance can be found on the Scottish Government website at <https://www.gov.scot/coronavirus-covid-19/>.

In the event of you or anyone in your group testing positive, you must inform the Manager of McNeil Trust.

Guest names

We ask you to provide names and contact details of guests. This will help us to follow any Test and Protect needs required. It is also important for our insurance in terms of fire safety that you tell us the ages of any children. The maximum occupancy is four people. If there are any changes to occupancy and the manager is not told, McNeil Trust reserves the right to ask guests to leave, as it puts our insurance cover at risk for the Trust and guests. We will also ask all guests to sign the GDPR consent form, so that we might be in contact with future updates.

Duration of stay and cleaning.

The minimum stay is two days and the maximum stay will normally be 28 days. However, during the peak summer season from 1st June to 30th September, the maximum stay will be 14 days. This is to allow as many guests as possible to enjoy the apartment. For stays of more than seven days, we will discuss your need for our cleaning contractor to clean the apartment and change bedding linen and towels. Please keep the apartment in a clean condition, any additional cleaning needs may be charged.

Arrival and departure

Normally, arrivals should be about 4 pm and departures by 10 am. This is to give time for our cleaning contractor to clean and prepare the apartment between bookings. We need an approximate arrival time so that you can be met on arrival. If

your planned arrival time differs from these times, please discuss with the Manager of McNeil Trust and we will do our best to accommodate your needs.

During your stay

We will use reasonable care and skill in hosting your stay, particularly in relation to fire, health and safety, maintenance and cleanliness, local and national regulations, and owners' liabilities for property insurance. We expect guests to show reasonable consideration to others in the building.

In case of need, you may contact the Manager of McNeil Trust at contact@mcneilhouse.org or on 0044 (0)131 337 2202.

Damage or breakages

If you are unfortunate enough to break or damage property during your stay, please inform the Manager of McNeil Trust immediately so that repairs/replacements can be sourced. Depending on the nature of any damage you may need to cover part or all of the costs.

Parking

We provide one allocated parking space in the Underground Quatermile Carpark, space number 318, as part of the rental. Do not park in another allocated bay. You must return any carpark passes on departure. If you fail to do so, the cost of a replacement pass will be charged to you.

Keys

You must return keys when leaving. Lost or missing keys will be chargeable.

Abandoned possessions

Very occasionally guests forget to collect all their belongings as they leave. If this occurs, we can arrange to return items for the cost of postage and packaging. Items not claimed 14 days after departure will be disposed of.

Personal belongings and legal

Your personal belongings, and your vehicles or contents are left entirely at your own risk. McNeil Trust Ltd does not accept any responsibility for loss or injury to guests

or their belongings during your stay. Nothing contained in these terms, however, will affect any legal rights you may have.

Right of entry

We may need reasonable right of entry to the property during your stay to inspect any faults and carry out repairs. You will be contacted in advance if this need arises.

Privacy

We will retain your e-mail/address details but will not share these with any third party. We may use these to notify you of future offers and updates.

The registered office of McNeil Trust Ltd is: 9-11 Young Street, Edinburgh, EH2 4HU, UK. **Email:** contact@mcneilhouse.org **Tel:** +44 (0)131-337 2202

Web: www.mcneilhouse.org

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Company Registration No: SC02462